

Meeting Title	NHS Nottingham North and East CCG Governing Body		Date: 21 November 2017					
Paper Title	Quarter 2 2017/18 Quality Report		Agenda Item: NNE/GB/17181					
Lead Director Report Author	Nichola Bramhall, Director of Nursing and Quality South Nottinghamshire CCGs' Quality Team							
Purpose (tick one only)	Approval	<input type="checkbox"/>	Acknowledge/ Note	<input checked="" type="checkbox"/>	Review	<input type="checkbox"/>	For Information	<input type="checkbox"/>
Executive Summary	<p>This Quality Report provides an update on the activity of the Quality and Patient Safety Team, acting on behalf of Nottingham North and East (NNE), Nottingham West (NW) and Rushcliffe (RCCG) Clinical Commissioning Groups (CCGs), collectively known as the South Nottinghamshire CCGs, during the period Quarter 2 (Q.2) 2017/18.</p> <p>The report also identifies any local or national initiatives or developments aimed at improving the quality of services. The following are included in this report:</p> <ul style="list-style-type: none"> ➤ An update on Health Care Associated Infection position against limits at the end of Q.2 2017/18. This shows that all three CCGs have exceeded the limit for <i>C.diff</i>. NUH has had one case of MRSA and Rushcliffe CCG is currently over target for <i>E.Coli</i>. Page 4 ➤ An update on performance against the targets to reduce Anti-Microbial Prescribing in primary care. Page 7 ➤ An update on numbers and categories of Serious Incidents (SIs) reported to the end of Q.2 2017/18. This shows that there has been an increase on the same period last year, due to improved conversion of high level incidents to SIs. Page 8 ➤ An update on the learning from Harm Reviews undertaken where operational performance standards have not been met (includes cancer and emergency department access targets and ambulance response times). Page 9 ➤ Information relating to Safeguarding activity including Serious Case Reviews, Safeguarding Adult Reviews and Domestic Homicide Reviews. Page 10 ➤ An update on the Transforming Care Programme. The status of the current South Nottinghamshire funded inpatients as at the end of quarter 2 (1 NNE, 1 NW and 1 Rushcliffe) and performance against Nottinghamshire reduction trajectories is also provided. Nottinghamshire is 1 case over trajectory at the end of Q.2. Page 12 ➤ An update on Continuing Health Care (CHC) including details of the financial recovery plan, implementation of the West Norfolk out of hospital assessment process and performance against the quality premium standards (which are off target) and the CCG IAF indicator. Page 15 ➤ An update on Integrated Personal Commissioning including the progress against plans to expand Personal Health Budgets (PHB) along with current numbers which exceed the target. Page 16 ➤ An update on Special Educational Needs and Disability reforms including the CCG self-assessment. Page 17 ➤ An update on progress against the Local Maternity Systems transformation plan. Page 19 							

- An update on **Provider Quality** including current **Care Quality Commission** ratings and quality visits undertaken during Q.2 2017/18. **Page 20**
- An update on **Care Home and Home Care Quality** including CQC ratings and CCG quality monitoring. **Page 24 & 26**
- An update on **Primary Care Quality** including CQC ratings and the CCG Quality Assurance and Support Framework. **Page 28**
- **Patient Experience** activity including, complaints, PALS, e-Healthscope concerns and patient stories. **Page 29**
- A summary of Q.2 2017/18 **Complaints and MP Letters** is included at Appendix 1. **Page 33**

The report is considered in detail at the South Nottinghamshire CCGs Quality and Risk Committee and presented to the Governing Bodies for information and assurance purposes.

The Quality and Risk Committee have identified the following issues for escalation/information to the Governing Bodies:

- **Health Care Associated Infection** position against limits at the end of Q.2 2017/18 -all three CCGs have exceeded the limit for *C.diff*. NUH has had one case of MRSA and Rushcliffe CCG is currently over target for *E.Coli*. **(page 4)**
- **Transforming Care Programme**- Nottinghamshire is 1 case over trajectory at the end of Q.2. **Page 12**
- **Continuing Health Care (CHC)** - whilst the CCGs are not achieving the quality premium target for out of hospital assessment this is improving and local trajectories of less than 60% have been achieved for Sept 17. The 28 day target is not being achieved but the position has improved since the previous month. **Page 15**

If paper is for approval, have the following impact assessments been completed?

Quality Impact Assessment	Yes	<input type="checkbox"/>	Equality Impact Assessment	Yes	<input type="checkbox"/>	Privacy Impact Assessment	Yes	<input type="checkbox"/>
	No	<input type="checkbox"/>		No	<input type="checkbox"/>		No	<input type="checkbox"/>
	N/A	<input checked="" type="checkbox"/>		N/A	<input checked="" type="checkbox"/>		N/A	<input checked="" type="checkbox"/>

Conflicts of Interest - Recommended action to be agreed by the Chair at the beginning of the item.

- No conflict identified
- Conflict noted, conflicted party can participate in discussion but not decision
- Conflict noted, conflicted party can remain but not participate
- Conflicted party is excluded from discussion

Implications: (please tick where relevant)

Integration	<input type="checkbox"/>	Patient Choice	<input type="checkbox"/>
Reducing inequality	<input type="checkbox"/>	Patient & Public Involvement	<input checked="" type="checkbox"/>
Constitution	<input checked="" type="checkbox"/>	Quality of Services	<input checked="" type="checkbox"/>
Governance	<input checked="" type="checkbox"/>	QIPP	<input type="checkbox"/>
Innovation	<input type="checkbox"/>	Research	<input type="checkbox"/>
Learning and Development	<input checked="" type="checkbox"/>	Sustainability	<input type="checkbox"/>

Finance checked by: (N/A)

Finance checked by: (N/A)	
Appendices	
Report History	The Quality Report is a quarterly standing item.
Patient and Public Involvement	N/A
Recommendation	The Governing Body is asked to: ACKNOWLEDGE the Quality Report and NOTE the issues for escalation/ information identified by the Quality and Risk Committee.