

Governing Body

Chief Officer and Chair's Report

1. NNE Annual Public Meeting

It's a statutory requirement that the CCG holds an Annual Public Meeting to present the Annual Report and it is used to highlight looking forward over the coming year. The CCG has held the Annual Public Meeting at different locations with last year's being held in Hucknall. This year the meeting will be held in Arnold.

The meeting has generally been attended by about 50 people and has always included a lively question and answer session. This year it is expected that there will be a number of questions on the Accountable Care System and CCG alignment.

The Annual Public Meeting is the 26 September, 3:30 to 5:30, Bonington Theatre, High Street Arnold.

2. NHS England and Public Health England Review of NHS Diabetes Prevention Programme (NHS DPP) 2016-17

The Government's NHS Mandate emphasises the importance of reducing the incidence of Type 2 Diabetes and committed to the delivery of the NHS DPP. The CCG is part of the East Midlands Partnership which has been reviewed against progress to date, challenges and solutions. The partnership has been rated as green based on referral numbers and progress taken. The review highlighted of particular note the clear leadership and support provided by the East Midlands Clinical Network. It also highlighted the focussed role of the CCG leads emphasising this as paramount to continued success in referral generation for 2017-18.

The local programme actions are to:

Continue to work in their focussed and concerted efforts to achieve the referral numbers for 2017-18

To develop and share patient case studies

Continue to collate and provide successes with other programmes

3. CCG Improvement and Assessment Framework – Action Plan

The following are requirements for 2017/18 following the end of year review for 2016/17. Actions are being taken against all the requirements and these are also being done across Greater Nottingham as relevant. These requirements are also part of the Governing Body Risk Assurance Framework.

- Maintaining areas of higher performance such as current RTT position and mental health performance should be a high priority. The CCG should work to ensure that the small number of 52 weeks breaches observed in 2016/17 is not repeated.

- In 2016/17 the accelerated ACS and STP deliverables coupled with merging CCG management hierarchies will provide a significant challenge. The CCG must not lose momentum on delivery of its strategic aims as a result of broader system challenges.
- The CCG must continue to manage performance and finances throughout 2017/18 with rigour; providing assurance to the STP that all appropriate contract mechanisms are being fully utilised along with a strategic view on how constructional standards can be achieved and sustained.
- The CCGs in South Nottinghamshire did not act quickly enough in 2016/17 to impose an effective recovery plan, with NHSE/I regional escalation meetings having to be held bi-weekly to hold the system to account and drive improvement. This is seen by NHE England as a significant management failure which must be urgently addressed.
- NHES and NHSI are not assured by the existing recovery plan for Cancer 62 day wait, and the agreed recovery trajectory appears fragile. The CCG must support Nottingham City CCG to be far more proactive in its management of this standard.
- During 2016/17 the CCG achieved its QIPP target of £8.1m, although this reflected non-recurrent delivery of £4.1m. The result of this was a deterioration of the underlying financial position to a deficit of £8.1m, compared to a planned surplus of £3.7m. The underlying financial position should be addressed in 2017/18 as a matter of urgency.
- Health and care professionals will operate 'paper-free at the point of care' by 2020. Nottingham North East must progress in this ambition.

Reviews are now held across the four CCGs and focus will include the requirements below.

4. Changes to the Ambulance National Standards and Reporting Arrangements

Further to discussions in the July Governing Body on 13 July 2017 Jeremy Hunt accepted Sir Bruce Keogh's recommendations on improvements to the ambulance services in England and associated national standards and reporting arrangements. In September a letter has been received from NHS England outlining the requirements which include the following:

Ambulance Response Standards - The current Red 1 and Red 2 national standards are being replaced by a new call prioritisation system which sets standards for all 999 calls to ambulance services, including those requiring an ambulance intervention passed to ambulance services via 111. The new Ambulance Quality Indicator (AQI) standards will be phased in as each ambulance service adopts the new system, on a trajectory agreed with the NHS England Ambulance Response Programme (ARP) team and in discussion with local commissioners, with the intention that all services are reporting to the new standards by the end of November 2017.

Performance Expectations - From the date of this letter (7 September 2017), the sanctions set out in the NHS Standard Contract which relate to the old Ambulance standards will not apply. Updated sanctions, reflecting the new standards currently being introduced, will be considered from 1 April 2018. NHS Improvement will similarly not investigate or intervene in

ambulance trusts on the basis of performance standards whilst the old set are being phased out and the new set phased in.

Contracts and Sanctions - Commissioners are not to levy any financial sanctions associated with the current national ambulance response standards for the financial year of 2017/18. NHS England will shortly consult on a National Variation to make in-year changes to the 2017/19 NHS Standard Contract. Amongst other changes, this National Variation will replace the existing ambulance response standards with the new ones.

It is NHS England's intention that the revised national ambulance standards and reporting requirements will support a focus on clinical care and patient outcomes and experience. The changes present a unique opportunity for commissioners and providers to work together in partnership to ensure the successful implementation of these changes, thereby building a firm foundation for future service developments that will deliver the vision set out in the Urgent and Emergency Care review.

5. Live with Nottingham University Hospitals

The third series of the BBC2 documentary that has been commended across the NHS – 'Hospital' - will be filmed at Nottingham University Hospitals NHS Trust (NUH).

Work has already started on the third series of 'Hospital,' which is coming to Nottingham after two series of the acclaimed documentary at Imperial College Healthcare NHS Trust in London.

The six-part series will go behind the scenes at Queen's Medical Centre and Nottingham City Hospital to show how staff are managing and responding to the competing pressures and demands on a daily basis to ensure patients get the best possible care. It also aims to show how staff are working with partners across the health and social care system to respond to changing needs, against the backdrop of the NHS's toughest ever financial challenge.

Laura Skaife-Knight, NUH's Director of Communications and External Relations, said: "Taking part in 'Hospital' was a carefully considered decision, but in the end an easy one to make. NUH has an ambition to be the NHS leader in openness and transparency and giving access to the cameras to follow the stories of our patients and staff is one of the ways we will achieve this.

"What is unique about 'Hospital' is that it goes beyond the headlines and gets under the skin of the challenges our staff experience every day and very often the difficult decisions they face in their efforts to do what is right for patients, their loved ones and carers.

"People working across the NHS can relate to these stories, many of which are replicated in many hospitals and healthcare settings up and down the country. We have incredibly dedicated staff working across our hospitals, many leading the way in their fields nationally; in some cases internationally – and yet too often their jobs are made all the more difficult because of the imperfect systems in which they are operating at both Trust and system level."

Series 3 will be filmed at NUH in January and February 2018 and is expected to be broadcast in Spring 2018.

Lorraine Charker-Phillips, Head of Programmes for Label 1, said: "When we first met the team at NUH we were really impressed by their pride, passion and enthusiasm for the work that they do. We very much look forward to making the third series of 'Hospital' with them."