

Nottingham North and East

Clinical Commissioning Group

Meeting Title:	Open Primary Care Commissioning Committee		Date: 07 March 2019					
Paper Title:	Extended Access Update		Paper Reference: PCCC/19/010 a					
Sponsor:	Sharon Pickett, Director of Primary Care							
Previous Related Papers:								
Recommendation:	Approve	<input type="checkbox"/>	Endorse	<input type="checkbox"/>	Review	<input type="checkbox"/>	Receive/Note for:	<input checked="" type="checkbox"/>
							<ul style="list-style-type: none"> Assurance Information 	
Summary Purpose of Paper:	<ul style="list-style-type: none"> The service is provided by Primary Care Integrated Services Nottingham North & East (PICS NNE). The service is delivered by the practices across NNE on a rota basis. PICS NNE is commissioned to provide 30 minutes per 1,000 populations (76 hours per week) in accordance with NHS England criteria. The service commenced 1st September 2018 to all patients registered within NNE CCG. The delivery of the service will be managed through a rota of which has been agreed by all practices, the service will provide:- <ul style="list-style-type: none"> Appointments for routine appointments, booked through the patient's own practice. Monday to Friday – additional 1.5 hours from 6.30pm – 8.00pm Saturday and Sunday – time do vary between practices 9am – 12noon Skill mix varies across practice and include GP, Advanced Nurse Practitioners, Practice Nurse, Health Care Assistants, Pharmacists PICS NNE has a SystmOne unit that will allow the NNE rotas to be visible to all practices within NNE. All key staff including clinicians, practice managers and reception teams has received training on using the system and clear guidelines are in place to ensure that appropriate patients are seen within the service. Average utilisation rates are 75% (based on 5 months data). DNA rates show that there is a higher DNA rate on a Monday and Thursday (based on 5 months data) The outcome of the appointments showing a high number of patients are asked to refer back to their GP. Selfcare and referral to secondary care also take place (based on 4 months data) A mix of population use the service over the week. (based on 4 months data) Communication of the service continues through practices, social media, and patient participation groups. We are currently targeting local populations to ensure they are supported to use the services and looking at appropriate languages for the literature. 							
If paper is for Approval/Endorsement, have the following impact assessments been completed?								
Equality / Quality Impact	Yes	<input type="checkbox"/>	Privacy	Impact	Yes	<input type="checkbox"/>		

Assessment	No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	Assessment	No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>
Conflicts of Interest: Please consider whether there are any conflicts of interest considerations relevant to paper authors, members or attendees.			
<input checked="" type="checkbox"/> No conflict identified <input type="checkbox"/> Conflict noted, conflicted party can participate in discussion and decision <input type="checkbox"/> Conflict noted, conflicted party can participate in discussion, but not decision <input type="checkbox"/> Conflict noted, conflicted party can remain, but not participate in discussion or decision <input type="checkbox"/> Conflicted party to be excluded from meeting			
Have All Relevant Implications Been Considered? <i>(please tick where relevant)</i>			
Clinical Engagement	<input type="checkbox"/>	Patient and Public Involvement	<input checked="" type="checkbox"/>
Quality Improvement	<input checked="" type="checkbox"/>	Equality, Diversity and Human Rights	<input type="checkbox"/>
Integration	<input type="checkbox"/>	Innovation / Research	<input type="checkbox"/>
Improving Health Outcomes / Reducing Health Inequalities	<input checked="" type="checkbox"/>	Patient Choice / Shared Decision Making	<input type="checkbox"/>
Financial Management	<input type="checkbox"/>	Corporate Governance	<input checked="" type="checkbox"/>
Is the Information in this paper confidential? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> If yes, please state reason why:			
Risk: <i>(briefly explain any risks associated with the paper)</i>			
Recommendation:	The Committee is asked to: RECEIVE/NOTE the update on Extended Access.		