

GN Engagement update – PPI / Patient Cabinet / PRG committees

- Treatment Centre
- Gynaecology
- MSK
- Gluten Free
- Public Event – 13th Sept - feedback
- AGM - 26th Sept – Feedback
- Engagement Team update

Treatment Centre

Draft report has now been produced.

Procurement process underway now and once the successful bidder has been confirmed we will share news and report with the group.

Gynaecology

Survey has been re-opened /extended to allow more engagement and feedback to take place with patients and members of the public.

To date: 72 surveys to date had been completed but 7 were incomplete so couldn't be analysed.

Focus Group – No one attended either of the focus groups that had been advertised and organised.

Additional engagement that has taken place:

- Additional communication with self-care groups has been made and Helen has undertaken 1 x focus group through this route.
- Surveys been issued electronically and hard copies to self-help women's groups which Helen will collect
- Sure-start centres have been posted hard copies of the surveys to share with their mother and toddler groups
- Link to the survey has been emailed via networks to encourage more people to complete

Once additional surveys have been keyed and analysed, a report will be produced and will come back to the group.

Any additional ideas/routes from the group would be greatly received.

MSK (Musculoskeletal)

Discussions continue to take place with commissioning colleagues.

Future engagement will be taking place to seek the views of a 'single point of access' for patients to access MSK services. This will mean everyone will access the MSK services the same way and will be seen by the right specialist and should reduce patients being transferred between services / reduce duplication.

It is hoped that the engagement team can attend clinics to share the survey and discuss with service users in addition to usual links.

Gluten Free

Report from the GF consultation is in the process of being finalised and will be shared when available. Options following the consultation are currently being discussed.

Public Event - 13th Sept (John Godber Centre, Hucknall, 4pm-6.30pm)

Provide general feedback about the event – ask if anyone went to share their views.

AGM – 26th Sept (Conference Centre, Nottm)

Provide general feedback about the event – ask if anyone went to share their views.

Engagement Team

Kate Horton new engagement officer will be joining the engagement team on 22nd October. Kate, Nikki and Helen will be coming along to say hello and introduce themselves to the PPI Groups Nov/Dec.

Alex Ball is now in post as Director of Comms and Engagement and will be based at County Hall.