

Whyburn Medical Practice Q&A

Does this news mean that Whyburn Medical Practice will close?

The partners have given notice and will continue to provide care for their patients for the next six months. The CCG and NHS England are responsible for finding a suitable solution for local patients to ensure the continuation of primary care services.

Our process is to explore local solutions that ensure that GP services will continue at the practice and this may include looking at procuring a new provider for the practice. Patient feedback and comments will be important in determining the best outcome for the practice and its patients.

I am a patient, what do I need to do?

At this point, patients do not need to do anything as the service will continue as normal. The CCG will write to patients if they need to take any action. The CCG and practice will continue to keep patients updated through their respective websites and notices at the practice.

Should I move to another local practice now?

No. The practice GPs and the CCG are encouraging patients not to move practices. Your GPs are committed to caring for you and all patients until the end of their contract. If large numbers of patients were to leave the practice it would add pressure to neighbouring practices without the planned support they need. It also reduces the size of the practice's patient list which makes it more difficult to find an alternative provider. We will keep you informed over the coming months via the CCG and practice websites and notices at the practice.

What will happen to the registered patients?

During the six month notice period, leading up to the contract being handed back, the GP Partners are committed to working closely with the CCG and NHS England to find the best possible outcome for the registered patients.

The CCG is keen to find a suitable solution for local patients to ensure the continuation of primary care services at the practice. It is currently working with colleagues at NHS England and the practice to examine the options for the provision of primary care services when this contract expires at the end of May 2019.

What support have the practice received?

The practice has received support from a number of organisations, including the CCG, NHS England, the Local Medical Committee and the local GP federation.

I need to see a doctor urgently and I don't know where to go?

You can continue to book appointments at the practice via the normal routes – online, in person or over the telephone.

I want to book an appointment next month, who do I ring?

You can continue to book appointments at the practice via the normal routes – online, in person or over the telephone.

I need some more medication / I have an ongoing repeat prescription?

You can continue to order your medication at the practice via the normal routes.

What about appointments I have already booked?

The appointments that you have already booked will remain booked and no change will take place.

What impact would this have on the proposed development of new premises in Hucknall?

It is too early to say at this point. Whyburn was one of the practices that was intending to use this new facility once built. The termination of the contract will not stop the outline development of the business case.