

Meeting Title	NHS Nottingham North and East CCG Governing Body		Date: 20 March 2018					
Paper Title	Quarter 3 2017/18 Quality Report		Agenda Item: 18038					
Lead Director Report Author	Nichola Bramhall, Chief Nurse/ Director of Quality South Nottinghamshire CCGs' Quality Team							
Purpose (tick one only)								
Approval	<input type="checkbox"/>	Acknowledge/ Note	<input type="checkbox"/>	Review	<input checked="" type="checkbox"/>	For Information	<input type="checkbox"/>	
Executive Summary								
<p>This Quality Report provides an update on the activity of the Quality and Patient Safety Team, acting on behalf of Nottingham North and East (NNE), Nottingham West (NW) and Rushcliffe (RCCG) Clinical Commissioning Groups (CCGs), collectively known as the South Nottinghamshire CCGs, during the period Quarter 3 (Q.3) 2017/18. The key items for consideration are as follows:</p> <ul style="list-style-type: none"> ➤ An update on Health Care Associated Infection position against limits at the end of Q.3 2017/18. This shows that Nottingham West CCG, Rushcliffe CCG and NUH have exceeded the limit for <i>C.diff</i> at the end of Q.3. NUH has had one case of MRSA in Q.1 and Rushcliffe CCG is currently over target for <i>E.Coli</i>. Page 4 ➤ An update on performance against the targets to reduce Anti-Microbial Prescribing in primary care. Page 8 ➤ An update on numbers and categories of Serious Incidents (SIs) reported to the end of Q.3 2017/18. This shows that there has been an increase on the same period last year, due to a number of factors described in the report. Page 8 ➤ An update on the learning from Harm Reviews undertaken where operational performance standards have not been met (includes Cancer and Emergency Department access targets and ambulance response times). Page 10 ➤ Information relating to Safeguarding activity including Serious Case Reviews, Safeguarding Adult Reviews and Domestic Homicide Reviews. Page 11 ➤ An update on the Transforming Care (Learning Disabilities) performance against the Nottinghamshire reduction trajectories. Nottinghamshire is 5 cases over trajectory (1 CCG commissioned non-secure, 4 NHSE commissioned secure) at the end of Q.3. Details of actions being taken to recover the position are described. Page 12 ➤ An update on Continuing Health Care (CHC) including performance against the quality premium standards. Whilst the National standards are not yet being met progress is being made and all three CCGs achieved the local trajectory for decision making in 28 days and all bar Rushcliffe achieved the local trajectory for the number of assessments completed in the acute setting. Page 15 ➤ An update on Integrated Personal Commissioning including the progress against plans to expand Personal Health Budgets (PHB) along with current numbers which exceed the target. Page 16 ➤ An update on Special Educational Needs and Disability reforms including the CCG self-assessment. Page 18 ➤ An update on progress against the Local Maternity Systems transformation plan. Page 20 ➤ An update on Provider Quality including current Care Quality Commission ratings and quality visits undertaken during Q.3 2017/18. Page 21 								

	<ul style="list-style-type: none"> ➤ An update on Care Home and Home Care Quality including CQC ratings and CCG quality monitoring. Page 26 & 29 ➤ An update on Primary Care Quality including CQC ratings and the CCG Quality Assurance and Support Framework. Page 30 ➤ Patient Experience activity including, complaints, PALS, e-Healthscope concerns and patient stories. Page 31 ➤ A summary of Q.3 2017/18 Complaints and MP Letters is included at Appendix 1. Page 35 <p>The report is considered in detail at the South Nottinghamshire CCGs Quality and Risk Committee and presented to the Governing Bodies for information and assurance purposes.</p>
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If paper is for approval, have the following impact assessments been completed?

Quality Impact Assessment	Yes	<input type="checkbox"/>	Equality Impact Assessment	Yes	<input type="checkbox"/>	Privacy Impact Assessment	Yes	<input type="checkbox"/>
	No	<input type="checkbox"/>		No	<input type="checkbox"/>		No	<input type="checkbox"/>
	N/A	<input checked="" type="checkbox"/>		N/A	<input checked="" type="checkbox"/>		N/A	<input checked="" type="checkbox"/>

Conflicts of Interest - Recommended action to be agreed by the Chair at the beginning of the item.

- No conflict identified
- Conflict noted, conflicted party can participate in discussion but not decision
- Conflict noted, conflicted party can remain but not participate
- Conflicted party is excluded from discussion

Implications: *(please tick where relevant)*

Integration	<input type="checkbox"/>	Patient Choice	<input type="checkbox"/>
Reducing inequality	<input type="checkbox"/>	Patient & Public Involvement	<input checked="" type="checkbox"/>
Constitution	<input checked="" type="checkbox"/>	Quality of Services	<input checked="" type="checkbox"/>
Governance	<input checked="" type="checkbox"/>	QIPP	<input type="checkbox"/>
Innovation	<input type="checkbox"/>	Research	<input type="checkbox"/>
Learning and Development	<input checked="" type="checkbox"/>	Sustainability	<input type="checkbox"/>

Finance checked by: (N/A)

Appendices

Report History

The Quality Report is a quarterly standing item.

Patient and Public Involvement

N/A

Recommendation

The Quality and Risk Committee is asked to:

REVIEW the Quality Report and agree issues for escalation/ information to the Governing Bodies. The following issues are suggested:

- Healthcare Associated Infections position against limits at end Q3
- Outcome of repeat Quality Risk Profiling Tool completion for NUH Maternity

	<ul style="list-style-type: none">• Quality impact of pressure in NUH ED• End Q3 Nottinghamshire inpatient performance against Transforming Care Partnership trajectory• Performance against Continuing Healthcare Quality Premium Standards• Complaints associated with transition to new community based pain service
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