RISK ASSURANCE FRAMEWORK - EXECUTIVE SUMMARY

| | | | tatal ptalapast | | Current Risk Rating | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|-----------------------|--|--|
| | Diel Manustine | ır | iitiai Risk Rati | ng | | Cur | rrent Risk Ra | ting | | | | Trend from | Target Risk |
| Lead and Committee | RISK Narrative | Impact | Likelihood | Score | Mar-17 | Apr-17 | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Report | Rating |
| Jonathan Bemrose, Finance and Information Group | continually increasing activity, unexpected costs | 5 | 5 | 25 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | \Leftrightarrow | 15 |
| Jonathan Bemrose, Finance and Information Group | The fragility of the system impacts on the capability of the CCG to deliver against its financial duties. | 5 | 3 | 15 | 10 | 15 | 15 | 15 | 15 | 15 | 15 | \Leftrightarrow | 10 |
| Sam Walters / Sharon Pickett, Various | Demands for transformation, including the STP, GNHCP, and new models of care impact on the capability to focus on short term performance. Due to competing demands and the complexity of the system the CCG is unable to provide leadership in co-ordinating the delivery of core standards and recovery actions. | 5 | 4 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 15 | \ | 10 |
| Nichola Bramhall, Quality and Risk Committee | The CCG is unable to provide confidence to its local population that it is commissioning clinically safe, high quality, compassionate services. Lack of adequate focus and challenge may lead to compromised quality, outcomes or inappropriate prioritisation. | 5 | 2 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | \Leftrightarrow | 6 |
| Hazel Buchanan, Clinical Cabinet and Service Imrovement Group | Due to a lack of understanding and/or effort to recognise the different population segments, the CCG is unable to plan effectively and reduce health inequalities and/or demonstrate continuous improvements for the protected characteristics. | 5 | 2 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | \Leftrightarrow | 6 |
| Sam Walters, Governing Body | | 5 | 4 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | 20 | \Leftrightarrow | 12 |
| Chair, Clinical Cabinet and Governing Body | and with the CCG impacts on the capability to work together on delivery of transformational | 4 | 3 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | \ | 6 |
| Sam Walters, Governing Body | on the short and longer term priorities of the CCG, | 4 | 3 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 20 | \Leftrightarrow | 8 |
| Sam Walters, Governing Body | | 4 | 2 | 8 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | \leftrightarrow | 2 |
| | Jonathan Bemrose, Finance and Information Group Jonathan Bemrose, Finance and Information Group Sam Walters / Sharon Pickett, Various Nichola Bramhall, Quality and Risk Committee Hazel Buchanan, Clinical Cabinet and Service Imrovement Group Sam Walters, Governing Body Chair, Clinical Cabinet and Governing Body Sam Walters, Governing Body | Jonathan Bernrose, Finance and Information Group | Jonathan Bemrose, Finance and Information Group financial duties. Sam Walters / Sharon Pickett, Various Demands for transformation, including the STP, GNHCP, and new models of care impact on the capability to focus on short term performance. Due to competing demands and the complexity of the system the CCG is unable to provide leadership in co-ordinating the delivery of core standards and recovery actions. 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Sam Walters, Governing Body High turnover and lack of succession planning in the leadership team and the Governing Body impacts on the capability to evidence robust | Lead and Committee Risk Narrative Impact Likelihood Score Mair-17 Jonathan Benrose, Finance and Information Group Sam Walters / Sharon Pickett, Various Demands for transformation, including the STP, GNARON Pickett, Various Demands for transformation, including the STP, GNARON Pickett, Various Demands for transformation, including the STP, GNARON Picket, GNARON, and new models of care impact on the capability to focus on short term performance. Due to competing demands and the complexity of the system the CCG is unable to provide leadership in co-ordinating the delivery of core standards and recovery actions. Nichola Bramhall, Quality and Risk Coal population that it is commissioning clinically safe, high quality, compassionate services. 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| Risk No. | Lead | Risk narrative | Current Risk | Risk | score | Residual Risk Risk score | | | Target Risk | Risk score | |
|----------|---------------------|--|--------------|------|-------|--------------------------|---|---|-------------|------------|---|
| Misk No. | Leau | INSK HAHAUVE | Rating | ٦ | 1 | Rating | L | 1 | Rating | L | 1 |
| 1 | Jonathan Bemrose | The CCG is unable to deliver against plan due to continually increasing activity, unexpected costs and an inability to maintain QIPP savings | 20 | 4 | 5 | 10 | 2 | 5 | 15 | 3 | 5 |

Date the risk was identified 01/01/2016 Date the risk was last updated 10/09/2017 Assurance Domain

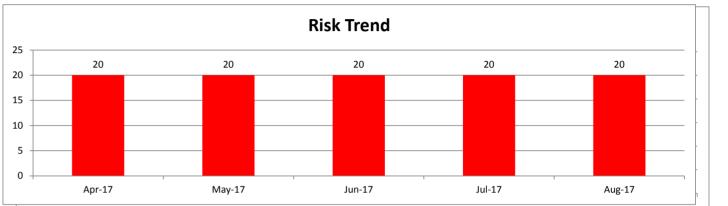
Sustainability

Strategic Objective

The CCG has effective and appropriate financial management including stretching itself financially, efficient financial controls and processes and good governance.

Group/ committee managing risk

Financial Information Group



| Controls | Internal Assurance | External Assurance | Gaps in controls and assurance |
|--|--|--|--------------------------------|
| Financial reporting arrangements established and embedded, including the FIG as a Committee of the Governing Body. | (clinical and Lay representation) and senior executives. Full financial and activity reports are presented. The Fig eviews the QIPP highlights in detail and a "deep dive" is carried out within each meeting to discuss risks and alternatives. Activity Reports - Comprehensive activity reports highlight key trends and areas of risk. Practice based packs are produced on a monthly basis and include referral and prescribing activity. The FIG review spend against budget | monthly basis - CCG subject to formal Quarterly meetings with local and regional directors at NHS England - outputs reported to the | |

| | Actio | n Plan | |
|---|---------------|--|----------------|
| Action | Deadline Date | Progress Update | Date of update |
| Governing Body GP Practice visits to review activity and spend and agree action plan | Ongoing | Are revisting how co-ordinate and target practices | Sep-1 |
| GP Practice prescribing activity review and action plans | Ongoing | These will be aligned with above. | Sep-1 |
| CCG Capacity Review and Implementation of Recommendations. Recommendations include financial reporting. | Dec-17 | Action plan has been developed. Actions have been classed as low, medium, high in relation to immediacy of implementation. | Sep-1 |
| SROs leading on financial recovery, with bi-weekly and monthly reporting and confirm and challenge sesssion in place. | | Next confirm and challenge sessions are in September. | Sep-1 |

| 2 | Contract monitoring meetings in place with providers. There are designated senior managers for all contracts to ensure grip and manage relationships | Monthly perfomance and financial repotring to the Governing Body | | | Implementation of a single management structure and joint committeee allowing for overall focus at Greater Nottingham level. | Jan-18 | Single AO recruited. | Sep-17 |
|---|--|--|---|---|--|--------|---|--------|
| 3 | | | Financial Recovery plan scrutinised by NHSE | Governance arrangements to be reviewed | Progression of ACS objectives including referral management and discharge planning. | TBD | Centene have been commissioned to support progression | Apr-18 |
| 4 | Turnaround Director | Turnaround Director to ensure delivery of financial recovery plan. Turnaro | | To consider whether have a full-time Turnaround Director. | | | | |

| Risk No. | Lead | Risk narrative | Current Risk | Risk | score | Residual Risk | Risk score L I | Target | Risk | score | |
|----------|------|--|--------------|------|-------|---------------|-----------------|--------|-------------|-------|---|
| Misk No. | Leau | Nisk Hallative | Rating | ٦ | I | rating | L | 1 | Risk rating | ٦ | 1 |
| 2 | | The fragility of the system impacts on the capability of the CCG to deliver against its financial duties | 15 | 3 | 5 | 5 | 1 | 5 | 10 | 2 | 5 |

Date the risk was identified 01/01/2016

Date the risk was last updated 10/09/2017

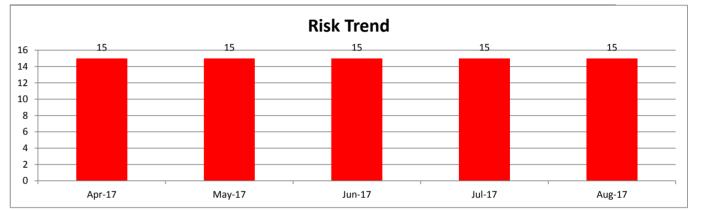
Assurance Domain Sustainability

Strategic Objective

The CCG has effective and appropriate financial management including stretching itself financially, efficient financial controls and processes and good governance.

Group/ committee managing risk

Financial Information Group



| | Controls | Internal Assurance | External Assurance | Gaps in controls and assurance |
|---|--|---|---|--------------------------------|
| | established and embedded. This includes robust financial reporting systems and processes as well as identified budget managers/contract managers aligned to budget lines to manage income/expenditure. Financial reports are produced and distributed to all CCG budget holders on a monthly basis which relate to CCGs operating costs. | Financial reporting - the Chief Finance Officer presents a financial report to the Governing Body and financial information to the Clinical Cabinet. Reports are tailored to reflect areas of influence. The CCG has agreed detailed financial risk management arrangements with other CCGs in the south of Nottinghamshire. The risk pooling arrangements protects against unplanned variance in commissioning spend associated with volume changes, as well as the impact of small numbers of high cost patients. The risk management arrangements also extend to the pooling of risk around continuing care. The performance of the risk pool is reported to the FIG. | Internal audit on budgetary control and financial systems - issued February 2017 provided full assurance on the systems and processes in place. External Audit including value for money statement. | |
| 2 | CCG Financial Performance Reporting | Governing Bodies have been moved to monthly from April 2017. Performance against duties is reported in each Governing Body. | NHS England Meetings & Reporting | |
| 3 | PMO Arrangements | Financial Recovery Group, Financial Recovery Delivery Group, SROs | NHS England IAF | |

| | Actio | n Plan | |
|---|---------------|--|----------------|
| Action | Deadline Date | Progress Update | Date of update |
| Capacity Review - Recommendations to be implemented | Dec-17 | Action Plan for recommendations has been developed. Reporting to Governing Body has changed as a result of the report. | Sep-17 |
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01/01/2016

| Risk No. | No. Lead Risk narrative | | Current Risk | Risk | score | Residual Risk rating | Risk score | | Target | Risk score | |
|----------|-----------------------------------|---|--------------|------|-------|-----------------------|------------|---|-------------|------------|---|
| Mar No. | | | Rating | L | 1 | Residual Risk fatilig | L | 1 | Risk rating | L | 1 |
| 3 | Sharon Pickett/ Rebecca Larder | Demands for transformation, including the STP, GNHCP, and new models of care impact on the capability to focus on short term performance. Due to competing demands and the complexity of the system the CCG is unable to provide leadership in co-ordinating the delivery of core standards and recovery actions. | 15 | 3 | 5 | 8 | 2 | 4 | 10 | 2 | 5 |

Date the risk was last updated

10/09/2017

Better Health;
Leadership;
Sustainability

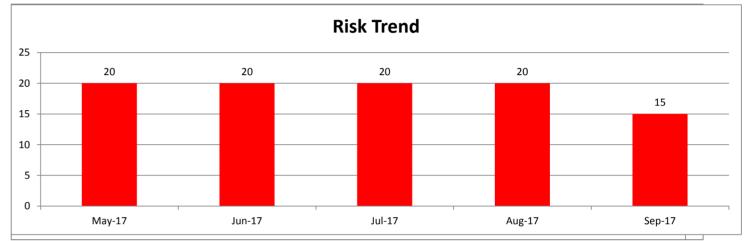
Strategic Objective

Date the risk was identified

The CCG has comprehensive and achievable plans as both a CCG and as part of a wider system.

Group/ committee managing risk

Governing Body



| | | | | | Action Plan | | | | |
|---|---|--|--|--------------------------------|--|---------------|---|----------------|--|
| | Controls | Internal Assurance | External Assurance | Gaps in controls and assurance | Action | Deadline Date | Progress Update | Date of update | |
| 1 | monitor performance against short term and CCG specific long term objectives. | zoa, reporting tim provide | with NHS England locally as part of quarterly CCG assurance meetings | | Implementation of Joint Committee and Single Management Structure. | Jan-18 | Single AO has been recruited. Workshop held with Governing Bodies on the Joint Committee. | Sep-17 | |
| 2 | A&E Delivery Board | | The Board provides a system wide strategic focus on urgent care. Directors sit on A&E Board, FRDG as well as some crossovers with GNHCP Board. | | | | | | |
| | | Reporting to the Governing Body. Membership on the Board. | | | | | | | |

| 3 | The Greater Nottingham Health | Internal Audit "Managing | MOU with NHSE for GNHCP includes requirements | Ongoing alignment with statutory | | | |
|---|------------------------------------|-----------------------------------|--|----------------------------------|--|--|--|
| | and Care Partners has a supporting | Transformation: STP Governance | that are part of short term performance. | governance arrangements. | | | |
| | infrastructure therefore allowing | Reveiew" | | | | | |
| | the CCG to manage short term | | | | | | |
| | performance. | | | | | | |
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| | | | | | | | |
| 4 | | | NHS England Reviews and Escalation Procedures. | Ongoing alignment with statutory | | | |
| | | Financial Recovery Group | | governance arrangements. | | | |
| | | Financial Recovery Delivery Group | | | | | |
| | | | | | | | |
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| I | Risk No. | Lead | Risk narrative | Current Risk | Risk | score | Residual Risk | Risk | score | Target | Risk score | |
|---|----------|------------------|---|--------------|------|-------|---------------|------|-------|-------------|------------|----------|
| ı | NISK NO. | Leau | NISK Halladive | Rating | L | 1 | rating | L | 1 | Risk rating | L | I |
| | 4 | Nichola Bramhall | The CCG is unable to provide confidence to its local population that it is commissioning clinically safe, high quality, compassionate services. Lack of adequate focus and challenge may lead to compromised quality, outcomes or inappropriate prioritisation. | 10 | 5 | 2 | 4 | 2 | 2 | 6 | 3 | 2 |

Date the risk was identified

Date the risk was last updated

Assurance Domain

Date the risk was last updated

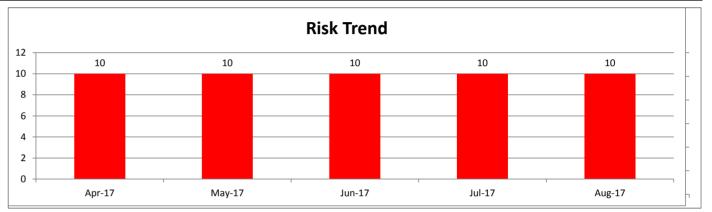
Better Health

Strategic Objective

The CCG demonstrates that it is planning effectively providing a basis for transforming services, improving outcomes while ensuring that patients receive the high quality, timely care that they have a right to expect today.

Group/ committee managing risk

Quality and Risk Committee, EQIA Panel



| | | | | | Actio | on Plan | |
|---|--------------------|---------------------------------------|---|---|-------------------------|---|----------------|
| Controls | Internal Assurance | External Assurance | Gaps in controls and assurance | Action | Deadline Date | Progress Update | Date of update |
| Quality Report - a quality report is presented to the Governing Body and discussed in detail in the QRC. This includes HCAI, serious incidents, patient safety, safeguarding, transforming care, care homes, continuing health care retrospective claims, quality visists, patient experience, complaints, patient stories, primary care quality, CQC inspections, quality monitoring and nursing and midwifery council revalidation. | | | There is not a systematic approach to quality monitor smaller providers | Implementation of a Communciation and Engagement plan for Financial Turnaround, across Greater Nottingham | Ongoing at scheme level | Schemes have been through a screening process in relation to EQIA and engagment. The EQIA panel has considered some engagement plans and completed EQIAs. | Sep-17 |
| Safeguarding Committees - the committee aims to ensure that systems and process are in place to safeguard vulnerable adults and children as a core component of the services provided and commissioned by the following Nottinghamshire Clinical Commissioning Groups (CCGs): | | Nottinghamshire Safeguarding Board | | Implementation of Greater Nottingham Medicines Management Committee | Dec-17 | Draft terms of reference have been considered. To be amended further. | Sep-17 |

| i | | | | - | | |
|---|---|--|---|--------------|---|------|
| 3 Quality and Risk Committee - through the committee details on all providers are discussed and escalated where relevant to the Governing Body. The Committee includes clinical, lay and executive membership. The governance structure supporting the QRC includes scrutiny panels and lay representation. Visists are made to the providers. | | | Implementation of Comms and Engagement Plan for the ACS | Oct-17 | Plan has been written and will be presented to the PPI Committee. | p-17 |
| 4 Equality/Quality Impact Assessments are completed for all changes and are reviewed by the South Nottinghamshire EQIA Panel. Any issues are escalated to the QRC. EQIA Panel also reviews engagement plans | A Summary of EQIAs is included in the QRC highlight report. Outcomes of discussions at the EQIA panel are reported back to Financial Recovery Plan. | | | | | |
| 5 Clinical Cabinet - the Clinical Cabinet is attended by GPs from each of the member practices as well as the secondary care consultant. Through this committee members discuss what is clinically safe and use this forum to highlight any concerns they may have with providers. | Clinical Cabinet minutes and highlight report area presented to the Governing Body | | | | | |
| 6 Care Homes - the quality team work directly with the Local Authority and visit care homes on a regular basis. Reporting on care homes is provided to the Quality and Risk Committee and Governing Body. | Detail is discuss in the QRC and from this relevant items are escalated to Governing Body | | | | | |
| 7 Medicines Optimisation - a Care Home Pharmacist focuses on medication reviews and medicines management, including storing medicines safely. The Pharmacist works closely with the Care Homes team in order to discuss any areas of concern. A member of thepharmacy team has a specific focus and responsibility for patient safety and a south forum has been established to specifically discuss issues in meds management. | Medicines Management Committee | | | | | |

| 8 | Medicines Optimisation - Reviews | The pharmacist are supported by the Quality Team and the Mental | | | |
|----|-------------------------------------|--|--|--|--|
| | and audits taking place with | Health Liaison Nurse | | | |
| | additional focus on SIP feeds and | | | | |
| | medication prescribed for patients | | | | |
| | with a learning disability | | | | |
| | | | | | |
| | | | | | |
| | A primary care quality assurance | Homecare - monthly quality meetings with CCG/Citycare established, | | | |
| | framework has been developed to | audit tool drafted, Health and Social Home Care programme board and | | | |
| | incorporate a quality dashboard, | operational groups established to progress new contracts and establish | | | |
| | risk matrix and escalation process. | joint quality and contract monitoring arrangements. | | | |
| | | | | | |
| | 9 | | | | |
| 10 | Care home sub group in place to | Annual audit committee deep dives into the work of the QRC and the | | | |
| | monitorings care homes, reporting | management of quality risk | | | |
| | to the QRC | | | | |
| 11 | There is representation on the | | | | |
| | cross CCG QIPP group to ensure | | | | |
| | that quality impacts are considered | | | | |
| | systematically | | | | |
| | Systematically | | | | |
| 12 | A PPI QIPP Group has been | The PPI Committee receives highlight report from the PPI QIPP Group | | | |
| | implemented to ensure that PPI is | | | | |
| | considered in the proposed QIPP | | | | |
| | schemes. | | | | |
| | | | | | |

| Risk No. | Lead | Risk narrative | Current Risk | Risk | score | Residual Risk | Risk | score | Target | Risk | score |
|----------|----------------|---|--------------|------|-------|---------------|------|-------|-------------|------|-------|
| Misk No. | Leau | Nisk Hall allye | Rating | ٦ | 1 | rating | L | 1 | Risk rating | L | 1 |
| 5 | Hazel Buchanan | Due to a lack of understanding and/or effort to recognise the different population segments, the CCG is unable to plan effectively and reduce health inequalities and/or demonstrate continuous improvements for the protected characteristics. | 10 | 5 | 2 | 4 | 3 | 2 | 6 | 3 | 2 |

01/01/2016

Date the risk was last updated

11/09/2017

Assurance Domain

Better Health

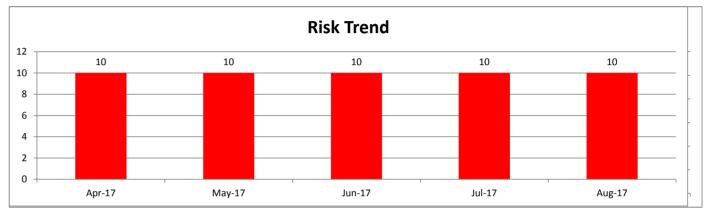
Strategic Objective

Date the risk was identified

The CCG demonstrates that it is planning effectively providing a basis for transforming services, improving outcomes while ensuring that patients receive the high quality, timely care that they have a right to expect today.

Group/ committee managing risk

Patient and Public Involvement Committee, EQIA Panel



| | | | | | | Actio | n Plan | |
|---|---|---|--|--|---|-------------------------|---|----------------|
| | Controls | Internal Assurance | External Assurance | Gaps in controls and assurance | Action | Deadline Date | Progress Update | Date of update |
| 1 | Joint Strategic Needs Assessment (JSNA) - the JSNA is used as a source of intelligence in understanding health inequalities. This is applied to service specifications and patient and public involvement. The CCG contributes directly to the writing of the JSNA. | | Chapters of the JSNA are approved by the Health and Wellbeing Board. The JSNA is used by the Local Authority and Public Health. | | | Ongoing at scheme level | Schemes have been through a screening process in relation to EQIA and engagment. The EQIA panel has considered some engagement plans and completed EQIAs. | Sep-17 |
| 2 | Equality/Quality Impact Assessments are completed for all changes and are reviewed by the South Nottinghamshire EQIA Panel. Any issues are escalated to the QRC. EQIAs support all members of staff to understand and focus on elements related to quality. | Outcome is reported to FRG. | | Governance arrangements back to PPI Committee to be strengthened | Ongoing review through EQIA Panel which will inform engagement plans. Help to establish cyclical process. | Ongoing at scheme level | EQIA panel started meeting in August and has considered EQIAs and engagement plans. | Sep-17 |
| 3 | Lay member patient and public involvement will also hold responsibility for championing e&d and reducing health inequalities. | The Lay Member PPI sits on the Governing Body and through responsibilities, facilitates inclusive leadership. | | | Implementation of Comms and Engagement Plan for Transformation. | Oct-17 | Comms & Engagement Plan has been developed and will be presented to PPI Committee. Implementation to align with other plans ie Financial Recovery | Sep-17 |

| 4 | | The community safety partnership reports to the Safer Nottinghamshire Board. | | | ind | rogression of aims of ACS icluding Population Health lanagement. | Centene have been commissioned to support the progression of ACS |
|---|--|--|---|-----------------------------------|-----|--|--|
| 5 | specifications are completed for all | Business cases and service specifications are presented to either the Service Improvement Group or the Clinical Cabinet. These forums will ensure that health inequalities have been taken into consideration. | Nottingham City OSC Nottinghamshire County OSC | | | | |
| 6 | The CCG is a member of the Learning Disabilities Strategy Group which is a joint group across Nottinghamshire | An update is received by the E&D Forum on the LD Strategy Group Action Plan | | Engagement with LD patient groups | | | |
| 7 | The STP provides a system wide approach across health and social care. Workstreams will provide the resource for implementation. | | | | | | |
| 8 | Through the E&D Forum, the capturing of patient demographic data will be improved and analysed to highlight areas of inequality | A highlight report is presented to QRC | | | | | |

| Risk No. | Lead | Risk narrative | Current Risk | Risk | score | Residual Risk | Risk | score | Target | Risk | score |
|----------|-------------|--|--------------|------|-------|---------------|------|-------|-------------|------|-------|
| Misk No. | Leau | INDA HAHAANA | Rating | ٦ | 1 | rating | L | 1 | Risk rating | ٦ | 1 |
| 6 | Sam Walters | There is a risk that pressures and fragility within the system, i.e. Cancer, EMAS, A&E impact on the CCG capability to deliver against targets | 20 | 4 | 5 | 6 | 2 | 3 | 12 | 3 | 4 |

Date the risk was identified

Date the risk was last updated

Date the risk was last updated

Assurance Domain

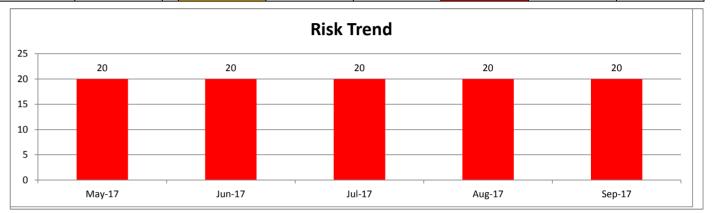
Better Care

Strategic Objective

The CCG demonstrates that it is planning effectively providing a basis for transforming services, improving outcomes while ensuring that patients receive the high quality, timely care that they have a right to expect today.

Group/ committee managing risk

Quality and Risk Committee



| | | | | | | Actio | n Plan | |
|---|--|---|---|---|--|---------------|--|----------------|
| | Controls | Internal Assurance | External Assurance | Gaps in controls and assurance | Action | Deadline Date | Progress Update | Date of update |
| 4 | financial consequences of non- delivery | Committee monitor performance against the Remedial Action Plan. The CCG will have oversight. | Director, Head and Officer of Outcomes and Information team meet with NHS representative monthly to discuss all performance issues | Consistently underperforming against the target | Remedial Action Plan developed for 62 day wait, A&E aand EMAS. Full action plan included within performance report monthly | | | |
| 5 | | Performance report presented to Governing Body bi-monthly and Clinical Cabinet monthly | Weekly submission to Unify for number of long waits performance, including 104 day wait performance | | Right Care approach being implemented in the CCG which will help to strengthen the CCG and mitigate risk. | Ongoing | Stewart Newman is taking a lead on Right Care. Strategic leads have been identifed for priority areas across Greater Nottingham ie cancer and mental health. | Sep-17 |
| 6 | | Performance report presented to Governing Body bi-monthly and Clinical Cabinet monthly | Cancer performance forms part of regular discussions with NHS England locally as part of quarterly CCG assurance meetings | | Greater Nottingham CCGs are aligning comms and engagement. This will allow for improved targeting of population groups. | Oct-17 | Initial proposals have been considered by the Chief Officers | Sep-17 |
| 7 | | Harm reviews reported to Quality and Risk Committee quarterly. Reviews identified a low level of clinical risk associated with the delays | | | | | | |

| | T | 1 | | |
|---|---|----------------------------|--|------|
| 8 Commissioning manager for Cancer Services at Nottingham City CCG attends Cancer network meeting to discuss and review pathways | Nottingham City CCG lead commissioner hold fortnightly discussion with NUH cancer leads | | | |
| 9 Financial penalties as outlined in contract are routinely imposed | Performance report presented to Governing Body bi-monthly and Clinical Cabinet monthly | | | |
| 10 New national policy for tertiary referrals breaching the standard issued in July 2016 | Performance report presented to Governing Body bi-monthly and Clinical Cabinet monthly | | | |
| 11 Cancer has been included in the STP under the Clear and Consistent Pathway. Cancer is a key clinical priority within the STP with targets of achieving 75% one-year (all cancers) survival rates and diagnosis of 95% of cancers within four weeks. We are working to the national cancer strategy and will review the recently published implementation plan to ensure that we are following best practice to transform our approach to supporting people living with and beyond cancer | Included within the IAF section of the performance report presented to Governing Body bi-monthly and Clinical Cabinet monthly | STP plan submitted to NHSE | | |
| Targets are included in the contracts with providers. Performance is monitored by the Contract Executive Board and Quality Scrutiny Group on a monthly basis along with all other performance measures. The group agrees actions to resolve performance issues and ensures that these are reflected in the contractual agreement between provider and commissioner. | The performance report indicates changes in performance as impacted by discussions and action plans. | | | |

| Risk No. | Lead | Risk narrative | Current Risk | Risk | score | Residual Risk | Risk | score | Target | Risk | score |
|----------|-------|--|--------------|------|-------|---------------|------|-------|-------------|------|-------|
| Misk No. | Leau | NISK HAH AUVE | Rating | ٦ | 1 | rating | L | 1 | Risk rating | L | 1 |
| 7 | Chair | Limited engagement between member practices and with the CCG impacts on the capability to work together on delivery of transformational change, including gaining benefits through commissioning, federation and to improve the quality of primary medical services. | 12 | 3 | 4 | 4 | 2 | 2 | 6 | 2 | 3 |

Date the risk was identified

Date the risk was last updated

10/09/2017

Assurance Domain

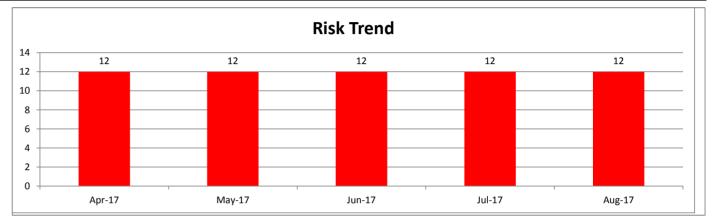
Sustainabilty;
Leadership

Strategic Objective

To ensure effective and efficient management of delegated functions and high quality primary care

Group/ committee managing risk

Primary Care Comissioning Committee and Governing Body



| | | | | | Actio | on Plan | |
|---|---|--------------------|--------------------------------|---|---------------|---|----------------|
| Controls | Internal Assurance | External Assurance | Gaps in controls and assurance | Action | Deadline Date | Progress Update | Date of update |
| Primary Care Team - the primary care team work directly with member practices and produce a weekly newsletter to provide regular updates. The primary care team organise Practice Learning Time events which cover both clinical and non-clinical topics. | | | | The CCG is supporting GP practices with federation. | ongoing | CCG is supporting a lead GP. GP practices have held discussions on how to progress. | Sep-17 |
| 2 Clinical Cabinet - a GP representative from each of the practices is a member of the Clinical Cabinet. The agendas of the Clinical Cabinet support engagement with member practices. | Highlight report and minutes of the Clinical Cabinet are received by the Governing Body | | | GP five year forward view | ongoing | Progress agains action plan is being achieved including extensive patient survey on GP access. 6 Month review in October. All on track outside of areas outside of our control. | |
| 3 Governing Body - There are 5 GP representatives on the Governing Body which will therefore support engagement across the different localities. | | | | Financial Recovery primary care workstream plus move to a single management structure may support engagement by working more closely across Greater Nottingham. | Ongoing | Regular reporting to FRDG. | Sep-17 |
| 4 Primary Care Commissioning Committee considers the outcomes from the quality dashboard and is supported by a Primary Care quality working group. Primary Care Commissioning Committee will review all areas of performance. | | Reports from NHSE | | | | | |

| 5 GP Five Year Forward View - includes action plan. | Reporting to Primary Care Commissioning Committee. | Reporting progress to NHSSE on GPFYFV | | |
|---|--|---------------------------------------|--|--|
| Practice visits – A GB GP Representative is visiting practices to discuss activity and agree action plans | Reporting to FIG | | | |

| Risk No. | Lead | Risk narrative | | | Residual Risk | k Risk score | | Target | | Risk score | |
|----------|-------------|---|--------|---|---------------|--------------|---|--------|-------------|------------|---|
| Misk No. | Leau | | Rating | ٦ | 1 | rating | L | 1 | Risk rating | ٦ | 1 |
| 8 | Sam Walters | Due to the CCG alignment, turnaround and other major priorities, maintaining grip at an NNE level may be compromised impacting on the short priorities and delivering as a CCG. | 20 | 4 | 5 | 6 | 2 | 3 | 8 | 2 | 4 |

Date the risk was identified

Date the risk was last updated

Date the risk was last updated

Assurance Domain

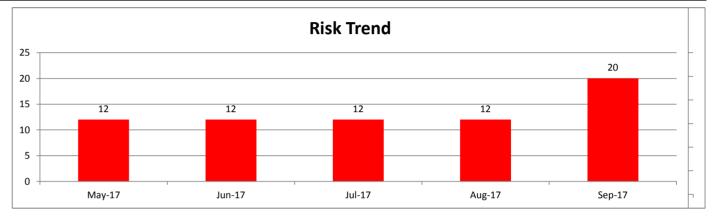
Leadership

Strategic Objective

To ensure a well-led organisation including strong leadership and good governance resulting in delivery of all statutory functions and duties, partnership working and a strong workforce.

Group/ committee managing risk

Governing Body



| | Controls | Internal Assurance | External Assurance | Gaps in controls and assurance |
|---|---|---|---|--------------------------------|
| | The exec team have regular meetings and review all priorties and areas of pressure. Responsibilities are clearly defined between the exec team. | Progress of priorities by the CCG | | |
| | Chair and GPs on the Governing Body have prioritised responsibilities for meetings along with engagement with GP practices. | Feedback and input to Committees, Governing Body, Clinical Cabinet | Attendance and feedback into external meetings. | |
| | A bi-weekly Communications Cell is held with all staff to update on initiatives. | Staff survey | | |
| , | Shared teams will continue to provide contracting support. | Reporting to Governing Body | | |
| | Members of the Governing Body will continue to attend committees of the Governing Body. | Staff survey will provide insight on visability of the senior leaders | | |

| | Actio | n Plan | |
|---|---------------|--|----------------|
| Action | Deadline Date | Progress Update | Date of update |
| Turnaround Plan has been implemented which will focus the team on priorities. | Ongoing | Financial Recovery Plan and PMO infrastructure have been implemented. Financial turnaround responsibilities have been prioritised with other areas of work for all staff. | Sep-17 |
| Capacity Review and recommendations to be presented to the Governing Body. | Sep-17 | Action plan will be presented in September Governing Body. Action plan has been presented and actions are being progressed with external support maintaining oversight. | Sep-17 |
| Move to a single management structure and Joint Committee. | Jan-18 | Single AO for Greater Nottingham has been recruited. Single management structure at Director and Exec Director Level will be communicated by mid October. | |
| Deputy Chief Officer to take a lead in managing the CCG. | Oct-18 | | |
| | | | |

| Risk No. | Lead | Risk narrative | Current Risk | Risk | score | Residual Risk | Risk score | | | | k score | |
|----------|-------------|--|--------------|------|-------|---------------|------------|---|-------------|---|---------|--|
| Mak No. | Leau | | Rating | ٦ | 1 | rating | L | _ | Risk rating | ٦ | 1 | |
| 9 | Sam Walters | Lack of succession planning in the leadership team and the Governing Body impacts on the capability to evidence robust leadership. | 4 | 2 | 2 | 2 | 1 | 2 | 2 | 1 | 2 | |

Date the risk was identified

Date the risk was last updated

10/09/2017

Assurance Domain

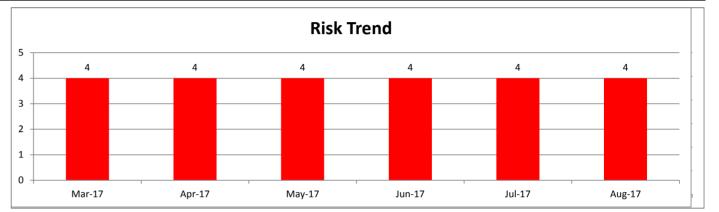
Leadership

Strategic Objective

To ensure a well-led organisation including strong leadership and good governance resulting in delivery of all statutory functions and duties, partnership working and a strong workforce.

Group/ committee managing risk

Governing Body



| | | | | Action Plan | | | | | |
|--|--|--------------------|--------------------------------|---|---------------|------------------------------|----------------|--|--|
| Controls | Internal Assurance | External Assurance | Gaps in controls and assurance | Action | Deadline Date | Progress Update | Date of update | | |
| 1 The Governing Body structure includes an Assistant Clinical Chair position which supports succession planning for the Chair. The CCG organisational structure includes a Deputy Chief Officer. The overall structure supports succession planning. | | | | Alignment of CCGs across Greater Nottingham including a single management structure and Joint Committee | Jan-18 | Single AO has been appointed | Sep-17 | | |
| Workforce reporting is carried out on a monthly basis and provides information on turnover rates. | Workforce performance against benchmarks. Presented in Exec Meeting | | | | | | | | |
| 3 The leadership team and Governing Body are supported with group and individual development sessions. Individuals have access to coaching and part of this is to support succession planning. | Outputs from Governing Body meetings. Self-Assessments of Governing Body. (GB did peer review with Hardwick) | | | | | | | | |

| leadership team and the Governing | fidence of the Governing Body. Exec team performance. | | | |
|-----------------------------------|---|--|--|--|
| Body | | | | |
| | | | | |
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