



## Putting good health *into practice*

The aim of this prospectus is to introduce Nottingham North and East - your new Clinical Commissioning Group - to you, its patients. We hope that the information we have included helps you to understand who we are, why we exist and how we hope to be able to work for you and with you. Most importantly, we hope to be able to demonstrate that now we're closer to you than ever before.

## **Introduction to Clinical Commissioning Groups and Nottingham North and East**

The Health and Social Care Act has resulted in several key changes to the NHS including the introduction of clinical commissioning through clinically-led organisations. Nottingham North and East Clinical Commissioning Group (NNE CCG) is a truly clinically-led organisation that has a passion for improving health and ending health inequalities in Nottinghamshire.

The NNE CCG is a membership organisation, comprising 21 GP practices, with population sizes ranging from approximately 1,000 to 15,000 patients.

Our member practices are organised collectively to commission health services for the patient population living in Arnold, Burton Joyce, Calverton, Carlton, Colwick, Daybrook, Gedling, Giltbrook, Hucknall, Lowdham, Mapperley, Netherfield and Newthorpe.

We have responsibility for an overall Nottinghamshire population of approximately 145,000 and a delegated budget of approximately £165 million.

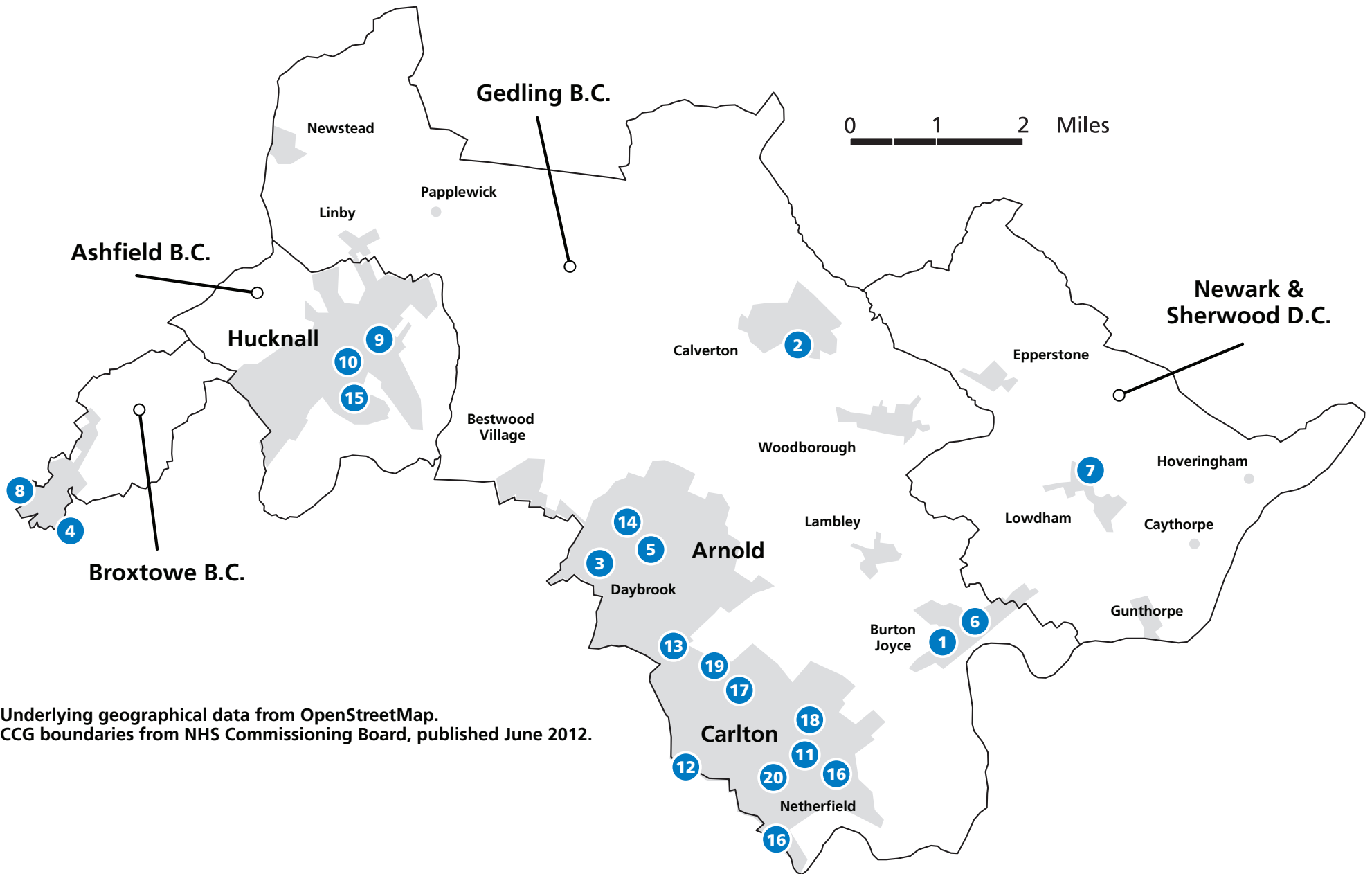
NNE CCG has many different roles and responsibilities and a major part of our work is the effective 'commissioning' of services - this means ensuring we have the NHS services that people in our area need and making sure they are high quality and value for money. Our role also includes engaging with local people and improving the health and wellbeing of the Nottinghamshire population in our geographical area.

Nottingham North and East has 21 member practices with registered populations ranging from 1,000 to 15,000. Our member practices meet monthly to discuss commissioning decisions, service changes and input on the needs of their local populations.

### **Our Member Practices (please see our map on the next page)**

- 1** Apple Tree Medical Practice  
Burton Joyce
- 2** Calverton Practice  
Calverton
- 3** Daybrook Medical Practice  
Daybrook
- 4** Giltbrook Surgery  
Giltbrook
- 5** Highcroft Surgery  
Arnold
- 6** The Ivy Medical Group  
Burton Joyce and Lowdham
- 7** The Jubilee Practice  
Lowdham
- 8** Newthorpe Medical Centre  
Eastwood
- 9** Oakenhall Medical Practice  
Hucknall
- 10** The OM Surgery  
Hucknall
- 11** Park House Medical Centre  
Carlton
- 12** Peacock Surgery  
Carlton
- 13** Plains View Surgery  
Mapperley
- 14** Stenhouse Medical Centre  
Arnold
- 15** Torkard Hill Medical Centre  
Hucknall
- 16** Trentside Medical Group  
Netherfield and Colwick
- 17** Unity Surgery  
Mapperley
- 18** Westdale Lane Surgery  
Gedling
- 19** West Oak Surgery  
Mapperley
- 10** Whyburn Medical Practice  
Hucknall
- 20** The Willows Medical Centre  
Carlton

# Our Member Practices



Underlying geographical data from OpenStreetMap.  
CCG boundaries from NHS Commissioning Board, published June 2012.

We have a Governing Body, which is supported by a management team. The Governing Body leads the organisation and has a responsibility to ensure that the CCG has appropriate arrangements in place to exercise its functions effectively, efficiently and economically, and in accordance with the generally accepted principles of good governance and the constitution of the CCG. The management team ensures the day to day operational tasks are carried out in order to deliver against the duties, aims and objectives of the CCG.

## **Our Vision**

### **Putting Good Health into Practice**

We will implement this vision by:

1. Improving the health of the community
2. Securing the provision of safe, high quality services
3. Achieving financial balance and value for money

## **Our Values**

Our clinical leadership shaped the values that will guide our actions and decisions. These values are presented using the acronym for **HEALTH**:

- **H**onesty, openness and integrity are central to everything we do
- **E**mpowering and communicating with our patient community
- **A**ppropriate use of our resources to deliver best value
- **L**eadership that is strong and visible
- **T**ogether with our partners we will strive to improve the health of our community
- **H**igh Quality is our standard

## Reducing Health Inequalities

Operating in a challenging economic environment, Nottingham North and East CCG recognises that working in partnership will be a crucial success factor if health inequalities are to be addressed and services improved. This will involve effective engagement and partnership working with borough/district councils, local people, voluntary organisations and other key partners. The CCG has a range of arrangements including:

- The Local Authority Partnership sub-group of the Governing Body, membership of which includes each of the four main District/Borough Councils, County Council and CCG Governing Body members. This group determines areas for collaboration and ensures alignment/consistency of messages
- Integrated working opportunities through co-location with Gedling Borough Council;
- Clinical Lead is a voting member of the Health and Wellbeing Board
- Accountable Officer is a member of the Gedling Leaders' Forum and the Ashfield Health Forum
- Active members of the Hucknall, Netherfield and Gedling Partnership Forums.

Reducing health inequalities and delivering high standards of care will be supported by our local clinical and engagement focus as a CCG, as well as working in partnership with other Nottinghamshire CCGs. The other CCGs include NHS Rushcliffe, NHS Nottingham City, NHS Nottingham West, NHS Mansfield and Ashfield and NHS Newark and Sherwood.

## Our Strategic Aims and Challenges

The delivery of high standards of care will be achieved through our strategic aims.

### **Our strategic aims include:**

- Strong PPI and stakeholder engagement
- Interests of patients and the community at the heart of decision-making

- Increased patient satisfaction
- Strong clinical/member practice engagement and leadership
- Collaborative commissioning and partnership working
- Safe and high quality services to ensure the best outcomes for patients within available resources
- Effective and robust performance management
- Effective governance
- Robust financial planning
- On-going clinical and non-clinical education and professional development

**The key challenges facing Nottingham North and East are:**

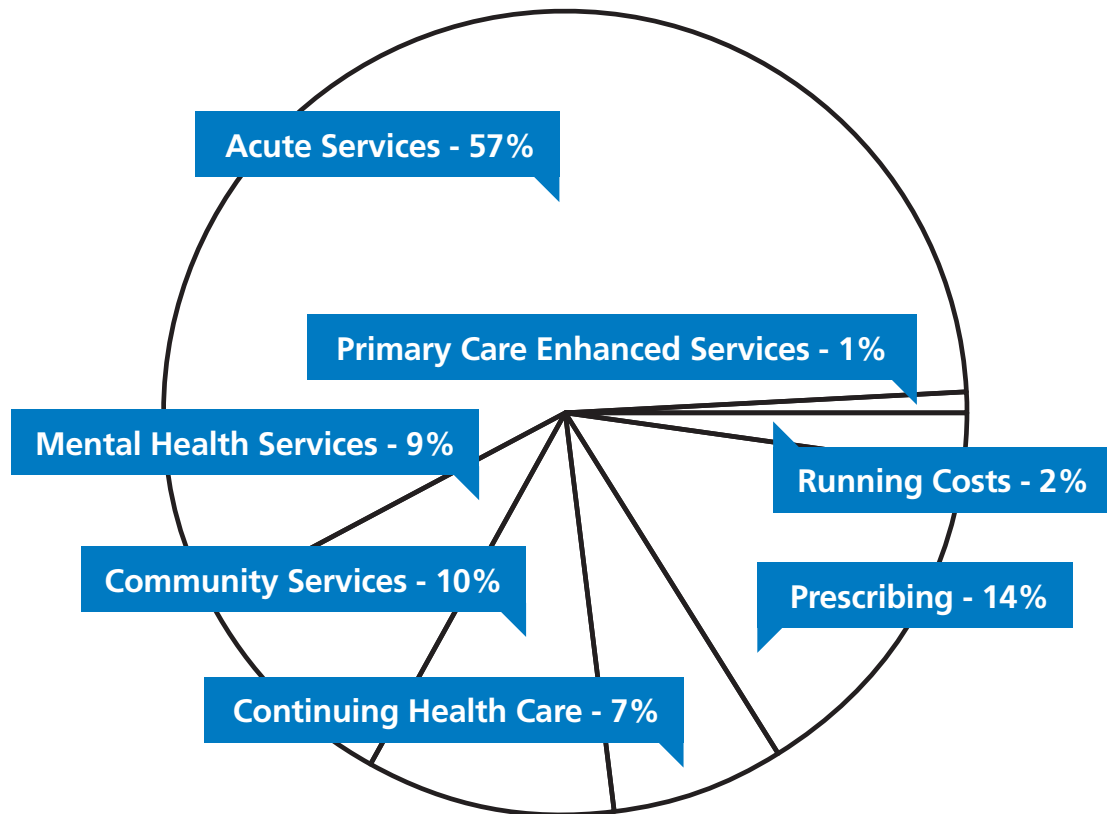
- Diverse health needs and significant variations in levels of deprivation across the CCG
- Increasing demand for healthcare services
- Rates of planned and unplanned care above the national average
- Above average over 65 population
- Interdependency between Nottinghamshire CCGs
- CCG population distributed across five local authority areas
- Challenging financial position

Our **Plan on a page** details how we will use our resources effectively to meet our aims and address our challenges.

## Our Budget

As your Clinical Commissioning Group, we have a responsibility to spend your money and manage our budget efficiently, effectively and economically. Our Clinical Commissioning Group is responsible for approximately £165 million pounds of public money to commission or buy improvements for our local health services.

The pie chart below shows a breakdown of our planned spend for 2013-14.



## Your Opportunity to be Involved

We are committed to patient and public involvement and there are various ways to ensure your voice is heard in relation to both your individual care and in decisions about your local services.

Be Involved in the planning, development and consideration of proposals for changes and decisions on local services for NNE CCG.

The People's Council is a committee of the NNE CCG Governing Body that ensures that patients, the public and carers input directly into commissioning decisions. The People's Council also implements projects that educate and inform patients and the



public on their local services, including how best to access them.

In ensuring that different needs are taken into consideration across areas of the CCG, we are supporting patient and public locality groups that will input directly into the type, design and priority of local services. These groups will directly input patient feedback and experience into decisions. The locality groups are Hucknall and Eastwood, Carlton and Mapperley and Arnold with Burton Joyce, Calverton and Lowdham.

Your Practice Reference Groups (Practice Patient Groups) are a great way to get involved in the running of your GP practice and supporting it to provide high quality care. Individuals on Practice Reference Groups receive information directly concerning commissioning decisions and link into the locality groups and People's Council.

We also welcome and encourage feedback on an individual basis and this can be provided to us direct or through our website -

**[www.nottinghamnortheastccg.nhs.uk](http://www.nottinghamnortheastccg.nhs.uk)**

Be Involved in decisions about your healthcare and making your own choices. Choosing your care and treatment means you can choose your GP practice, choose where to go for your first appointment as an outpatient, choose which consultant or mental health professional will be in charge of your treatment, ask to change hospital if you have to wait longer than the maximum waiting time, choose who carries out a specialist test, choose maternity services, choose services provided in the community, choose to take part in health research, choose to have a personal health budget, choose to access required treatment in another European Economic Area country.

**Some ways in which we currently support choice in decisions are as follows:**

- Where appropriate, buying community services from a number of different providers. Examples of existing services that are offered across NNE CCG through various providers include Podiatry and Psychological Therapies.
- Shared Decision Making – we are implementing shared-decision making as a way of helping patients understand the options available to them. Shared decision making provides tools that can be used by clinicians and patients to ensure all options are explored.

- Clinical Assessment Service – we are expanding our clinical assessment service. As well as using Choose and Book, patients will be able to contact the Clinical Assessment Service for most referrals and discuss options available over the phone.
- We provide information on our website about our member GP practices to support choice in practices.

Please access the NNE website at [www.nottinghamnortheastccg.nhs.uk](http://www.nottinghamnortheastccg.nhs.uk) to learn more about how to get involved.

Or for further information on any items in the prospectus please contact Hazel Buchanan, Operations Directorate, Civic Centre, Arnot Hill Park, Arnold, Nottingham NG5 6LU –  
**Tel: 0115 883 1838**